

RIVERSDALE SURGERY PATIENT PARTICIPATION GROUP (PPG)

Meeting at Riversdale Surgery At 6:25 pm on Thursday 14th Aug 2014

MINUTES

Present:

Chair: Steve Lockwood Minutes: Gerry Knight

Members: Brian Sword, Jeanette Lye, John Richer, Linda Cross (Practice Manager).

Apologies: Julie Harrison, Eric Allen, Helen Aldridge, Ann Turville, Mary Dwyer, Dorothy Atkinson

Acceptance of Minutes of Last Meeting:

The 19/06/14 minutes were accepted. Linda to publish on website.

ACTION: Linda

Actions carried over from last meeting:

- Patients have commented that it is very cold near external door in the main waiting room. Awaiting quotation. **ACTION: Linda**
- Still no progress on Community Matron funding. Care co-ordinator will NOT provide service. Email from Maxine provides no solution. Linda to provide words to Steve who will then contact her again and copy to the Quality organisation since this has become a quality issue. **ACTION: Linda & Steve**
- Care Co-ordinator is setting up a Carers Group at Riversdale or Whitemoor. She has offered to come to PPG. **ACTION: Linda**
- Discussion about missed appointments. The top 10 statistics did not provide useful information. Missed appointments are not a serious problem to GPs, more to patients.
- CCG Public Consultation over plan for Meadows. Linda to keep PPG informed. **ACTION: Linda**
- Jane Birch (Healthwatch) visiting surgery on 27th August.

New Items:

- Riversdale PPG could join NAPP (National Association of Patient Participation, napp.org.uk) and the practice would provide the funds (£40 + £40pa). Will all Members form an opinion from the website whether this is value for money for discussion at the next meeting. **ACTION: All**
- John tabled his solution for a second car-park entrance but it uses a registered pedestrian right of way for Meadow Court.
- Health panel meeting 4th July. Gerry reported that the CCG had developed a process to review the provision of services at Heanor Hospital which had closed prematurely because of asbestos. This process would be used for other Community facilities, including Babbington, at a later stage. **Prime Ministers Challenge Fund.** Electronic Prescribing Service, patients should be reminded to keep their designated Pharmacy up to date. Patient On-line Access to Medical Records, practice will provide "summary" by 31st March '15.
- Forthcoming meetings: PPG Chairs will meet less frequently, Dec (Steve)
- Practice IT system has some known problems after software update.
- Friends & Family Test. Linda to propose 2nd question. **ACTION: Linda**
- Members to also review website for discussion southernderbyshireccg.nhs.uk **ACTION: All**

AOB:

- PPG not on Notice Boards. Linda to investigate.

ACTION: Linda

Next Meeting:

Thursday 9th October 2014 at 1825 hrs.